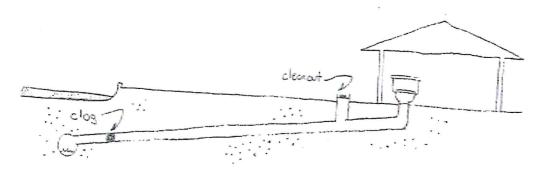


Most homes have a sewer cleanout near the street curb or in a utility easement. If there is a curbside cleanout, the City of Gainesville will maintain the sewer line segment from the cleanout to the sewer main. Without a cleanout to access near the curb, the city will not be able to access your sewer line for flushing or inspection services.

If you have a curbside cleanout it is the customer's responsibility to maintain and install the cleanout.

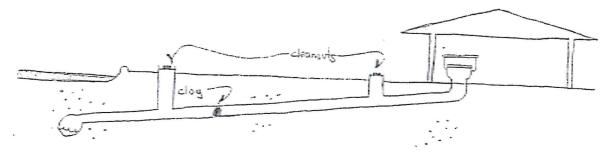
If you have a problem with your sewer line, please contact Wastewater Collections at 940-668-4540.

Scenario 1: Your home does not have a cleanout at the curb, but you have one near your house.



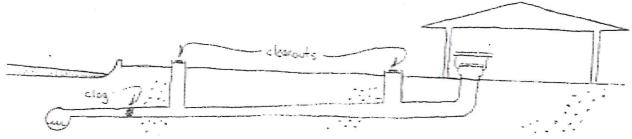
We cannot access your sewer line from private property, so we will not be able offer assistance.

Scenario 2: There is a cleanout at your curb, the clog is between your house and the curbside cleanout.



We will be able to check your sewer line but, because of the placement of the clog it will be considered the customer's responsibility you may call a plumber for help at your expense.

Scenario 3: There is a cleanout at your curb, the clog is between the street and your curbside cleanout.



The City of Gainesville will be able flush the sewer line at no cost to the customer.